

To our valued clients:

As we continue to monitor the global impact made by the coronavirus pandemic, MVSS is hyper-focused on the health and safety of our clients and staff. In an effort to resume normal activities AND promote safety and well-being of both clients and staff, the follow measures have been revised:

- As of July 1, 2021 we will no longer require the use of masks in our office. *The use of a mask is at personal discretion.*
- If you have known exposure or active symptoms of COVID, please reschedule your appointment.

The following measures will remain in place:

- **Initial Consult/Second Opinion Appointments**
 - New client paperwork must be e-mailed no later than **24 hours prior** to your appointment time to reception@mdvss.com. This document can be found on our website or at this link:

<https://www.mdvss.com/wp-content/uploads/2020/04/Maryland-VeterinarySurgical-Services-New-Client-Patient-Form.pdf>

- Two people may accompany a patient inside the building.
- **Direct Admission, Recheck, Suture Removal, & Discharge Appointments**
 - When clients arrive for their appointment, they should contact our office to alert our team they have arrived and what type of vehicle they are in. **Please remain in your vehicle** until a staff member directs you. You and your companion may be escorted inside the building or a staff member will retrieve your pet for the designated appointment type.

We will continue to promote the health and safety of those around us. Should you have any questions or concerns, please do not hesitate to call or email. As events continue to evolve, so will our response. Thank you for your patience and understanding.

Sincerely,

Dr. Honor Amé Walesby, MS, DVM, DACVS & the staff of MVSS